James A. Munsch https://jamesmunsch.com/calendly

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Technical Skills

Strong: Python - Typescript - Django - React - Javascript - Bash - Webpack - React - GraphQL - ChakraUI - Selenium Experienced: Docker - K8s - Snowflake - Elasticsearch - DBT - Heroku - AWS - Jira - LaunchDarkly - Segment - DataDog

Professional Experience

<u>Tech Lead Software Engineer</u> - Property Meld (Remote) https://app.propertymeld.com/signup

[2018-2023]

As **Employee 6**, I played a pivotal role in scaling the company from its early stages to a thriving business, ultimately leading to a successful **Series B** funding round. Last year alone, Property Meld facilitated **1.7 million** maintenance requests and nearly \$550M in maintenance repairs. My contributions include: - Establishing a robust **Event Driven** data pipeline by leveraging **Kafka**, **Fivetran**, **Snowflake**, and **dbt**, which streamlined our data management processes, enhanced reporting capabilities, and ultimately informed strategic decision-making for the company. Focusing on data driven product development. - Rewrote **CI/CD** in **Circle CI** - Deployed several experimental **microservices** using **AWS CDK**, **S3**, **VPC**, **SQS**, **SNS**, **IAM**, **Step Functions**, **Athena**, **Cloudwatch**, **Cloudflare** - Rewrote the entire stack so that it could run in **Docker**, and **Kubernetes**, in order to in the future move the system to **AWS Fargate**, **EKS/ECS** - Developed key components and features for our **Django** application, utilizing my expertise in **TypeScript**, **React**, and **Python**. These high-traffic components significantly enhanced the user experience and functionality of our platform. - Spearheading the adoption of an internal knowledge management system, which paved the way for our rapid expansion from 6 to **70+ employees** and a **10x increase** in monthly recurring revenue (MRR).

- Authoring the **public API** using **Django**, **Python** and comprehensive public API documentation (**OpenAPI**), accessible at **https://docs.propertymeld.com**/, that facilitated seamless integrations with our partners and clients.
- Actively participated in the hiring and onboarding process for new engineers, fostering a strong and collaborative team culture. Showcasing my versatility and initiative by developing a skunkworks mobile app using Expo, React demonstrating our commitment to continuous innovation and staying at the forefront of industry trends. Leading a critical project to migrate our production PostgreSQL database from Heroku to Aiven.io, ensuring seamless data transfer and enhanced performance for our growing customer base.
- Organizing internal knowledge sharing lunch and learns, helped leadership identify a community grown talent pipeline

Software Engineer III - eBay San Francisco, CA

[2016-2018]

- Created, maintained, and added features to tooling (K8s, Openstack) to train machine learning algorithms (Conditional Random Fields) using Python and Javascript Automated deployment of distributed map reduce cluster (disco think AWS Elastic Map Reduce), increased test coverage with Jenkins, wrote integration tests (Selenium). Rewrote map-reduce cluster for deployment on kubernetes, cgroups and containers.
- Implemented an **ICAP** squid proxy server for crawling javascript injection ML feedback mechanism regular usage of **openstack** Maintained, Extended deployment automation through the use of **docker**, **fabric**, **jenkins**, **github** webhooks Built several tools to shuffle data between openstack, **hadoop**, **knox-proxy**, **teradata**, and the crawling system RL, ML, and conditional random fields for new product recognition, large scale map reduction for KV ingestion

Software Developer - ClutchAnalytics Austin, TX

[2015-2016]

- Full stack **nodejs / javascript** - Trained new hires on the various tech stacks, testing, **CD**, **and CI**, development workflow, and pair programming. - Developed **REST** api endpoints, connected **MongoDB** and third party integrations for marketing and payment processing. - Implemented e2e testing and continuous integration with Jenkins / Github webhooks / **Ansible** - Built functional and unit tests with mocha / **python** / **selenium grid** / **webdriverio** / istanbul / appium

<u>eCommerce Developer</u> - Skygroup Closeouts Minneapolis, MN

[2013-2015]

- Automated online marketplace listings on eBay and Amazon using wx, **Python, Linux, Selenium**, and Apache. - Wrote a simple Inventory Management System using Bash/**MySQL**. Maintained server using cron, tar, and ssh. - Consumed numerous API endpoints to update, retrieve, and maintain online listings

Support Specialist II - Xerox, R.T.S. LLC Fargo, ND

[2010-2013]

- Remotely supported all storewide technologies for 18K+ McDonald's stores. Inbound call center. Ticketing escalation. - Regular usage of **citrix**, recovery scripts written in **perl**/bash, remote configuration of card reader IP networks, full store reboots, troubleshooting US robotics modem connections. Documentation writing. **Team lead** to new hires.

Education

Hack Reactor Graduate Advanced Software Engineering Immersive BA Fine Arts (Painting) Minnesota State University Moorhead Pursued Majors BS Art Education - BSE Mechanical Engineering Personal Interests Traveling, Hiking, Biking, Snow, Rain, Sunshine, Tinkering, Mutual Respect

Austin, Tx [2015] Moorhead, MN [2012] Fargo, ND [2007-2011]