James A. Munsch

https://calendly.com/james-a-munsch

Technical Skills

Programming & Frameworks: Python, Bash, JavaScript, TypeScript, Django, FastAPI, NodeJS, React, ChakraUI

Cloud & Infrastructure: GCP, AWS, Docker, Kubernetes, Terraform, Nomad

Data & Storage: PostgreSQL, Snowflake, Redis, OpenSearch, DBT, DuckDB, Qdrant, Pinecone

AI & ML: VertexAI, Large Language Models (LLMs), Retrieval-Augmented Generation (RAG), Vector Database Optimization DevOps & Systems: CI/CD, Kubernetes Deployment, Celery, Microservices, API Development, Kong, Mulesoft, Authentication (Okta)

Scaling & Optimization: Distributed Vectorization, Ranked Fusion, Model Tuning, MLOps, LLM Fine-Tuning, Griptape

Core Competencies

- Full Stack Backend Frontend Machine Learning Data Pipeline Architecture
- Cloud Infrastructure
 LLM Systems & RAG Implementations
 Vector Database Optimization
- API Development & Integration
 Technical Team Leadership
 DevOps & CI/CD
- Microservice Architecture
 Kubernetes Deployment
 Database Migration & Management

PROFESSIONAL EXPERIENCE

Product Engineer, Sr | North

- Architected, developed, internal Retrieval Augmented Generation (RAG), multi agent microservice API and Platform with ranked fusion, FastAPI, Okta security, Deployed versioned models using VertexAI, HuggingFace, for model tuning
- K8s Terraform deployment pipeline based ELT Snowflake UDFs for call transcripts using NodeJS
- Distributed vectorization of Large Language Models (LLMs) documents multi tenant Redis Server via GCP Celery cluster increasing document processing speed by 300% and reducing operational costs by 40%
- Worked with a team (5 people) and leveraged a wide range of technologies, including FastAPI, Griptape, Redis, PostgreSQL • Delivered high-quality solutions with projected \$3.2M per year savings

https://app.propertymeld.com/signup | Remote | [2018-2023] Team Lead Software Engineer | Property Meld • Employee 6, pivotal role in scaling the company from its early stages to a thriving business, successful Series A & B funding

rounds. In the last year, facilitated 1.7 million maintenance requests and nearly \$550M in maintenance repairs. My contributions include:

• Established robust data pipeline via Fivetran, Snowflake, and DBT, streamlining data management processes, enhanced reporting capabilities, informing strategic decision-making for the company. Focusing on data driven product development

- Rewrote the entire stack to run in **Docker**, and **Kubernetes**, future move out of heroku.
- Developed key components and features for Django application, utilizing my expertise in TypeScript, React, and Python.
- Spearheading the adoption of an internal knowledge management system, which paved the way for our rapid expansion from 6 to 70+ employees and a **10x** increase in monthly recurring revenue (MRR).
- Authoring the public API, and comprehensive public API documentation, accessible at https://docs.propertymeld.com/, that facilitated seamless integrations with our partners and clients.
- Established sustainable development practices that eliminated weekend work
- Actively participating in the hiring and onboarding process for new engineers, fostering a strong and collaborative team culture
- Showcasing my versatility and initiative by developing a skunkworks mobile app using Expo, demonstrating our commitment to continuous innovation and staying at the forefront of industry trends.
- Leading a critical project to migrate our production PostgreSQL database from Heroku to Aiven.io, ensuring seamless data transfer and enhanced performance for our growing customer base.

• Organizing internal knowledge sharing lunch and learns, helped leadership identify a community grown talent pipeline

Software Engineer III | eBay

- Created, maintained, and added features to tooling to train machine learning algorithms (Conditional Random Fields).
- Automated deployment of Petabyte Scale map reduce Erlang cluster, increased test coverage, and wrote integration tests.
- Rewrote map-reduce cluster for deployment on Kubernetes, cgroups and containers.
- Implemented an ICAP squid proxy server for crawling JavaScript injection regular usage of openstack
- Maintained, Extended deployment automation through the use of docker, fabric, jenkins, github webhooks
- Built several tools to shuffle data between openstack, Hadoop, knox-proxy, Teradata, and the crawling system
- RL, ML for new product recognition, large scale map reduction for KV ingestion 32 machine cluster, 1000 machine hadoop

Education

<u>lack Reactor Graduate</u> BA Fine Arts (Painting)	Advanced Software Engineering Immersive Minnesota State University Moorhead	Austin, Tx [2015] Moorhead, MN [2012]
Pursued Majors	BS Art Education • BSE Mechanical Engineering	Fargo, ND [2007-2011]
<u>Personal Interests</u>	Gardening, Motorcycling, Snow, Rain, Sunshine, Tinkering, Mutual Respect	

https://north.com/ | Remote | [2023-Present]

| San Francisco, CA | [2016-2018]