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# James A. Munsch

https://calendly.com/james-a-munsch

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#### **Technical Skills**

Programming & Frameworks: Python, Bash, JavaScript, TypeScript, Rust, Django, FastAPI, NodeJS, React, ChakraUI

Cloud & Infrastructure: GCP, AWS, Docker, Kubernetes, Terraform, Nomad

Data & Storage: PostgreSQL, Snowflake, Redis Server Stack, OpenSearch, DBT, DuckDB, Qdrant, Pinecone

Al & ML: VertexAl, Large Language Models (LLMs), Retrieval-Augmented Generation (RAG), Vector Database Optimization

DevOps & Systems: CI/CD, Kubernetes Deployment, Celery, Microservices, API Development, Kong, Mulesoft, Authentication (Okta)

Scaling & Optimization: Distributed Vectorization, Ranked Fusion, Model Tuning, MLOps, LLM Fine-Tuning, Griptape

#### **Core Competencies**

- Full Stack Backend Frontend Machine Learning Data Pipeline Architecture
- Cloud Infrastructure LLM Systems & RAG Implementations Vector Database Optimization
- API Development & Integration Technical Team Leadership DevOps & CI/CD
- Microservice Architecture Kubernetes Deployment Database Migration & Management

## PROFESSIONAL EXPERIENCE

## Product Engineer, Sr | North

## https://north.com/ | Remote | [2023-Present]

- •Designed and built a high-throughput, low-latency **Rust** based proxy/passthrough API gateway, introducing **sub-millisecond** overhead while adding unified logging, routing, and observability. Served as the core ingress for all external developer traffic at North, consolidating a previously fragmented API ecosystem for the company's payments platform.
- Architected, developed, internal Retrieval Augmented Generation (RAG), multi agent microservice API and Platform with ranked fusion, FastAPI, Okta security, Deployed versioned models using VertexAI, HuggingFace, for model tuning
- K8s Terraform deployment pipeline based ELT Snowflake UDFs for call transcripts using NodeJS
- •Multi tenant Redis Server via GCP Celery cluster increasing document processing speed by 300% and reducing operational costs by 40%

# Team Lead Software Engineer | Property Meld | https://app.propertymeld.com/signup | Remote | [2018-2023]

- Employee 6, pivotal role in scaling the company from its early stages to a thriving business, successful Series A & B funding rounds. In the last year, facilitated **1.7 million maintenance requests** and nearly **\$550M** in maintenance repairs.
- Established robust data pipeline via **Fivetran**, **Snowflake**, and **DBT**, streamlining data management processes, enhanced reporting capabilities, informing strategic decision-making for the company. Focusing on data driven product development
- Rewrote the entire stack to run in **Docker**, and **Kubernetes**, future move out of heroku.
- Developed key components and features for **Django** application, utilizing my expertise in **TypeScript**, **React**, and **Python**.
- Spearheading the adoption of an internal knowledge management system, which paved the way for our rapid expansion from 6 to 70+ employees and a **10x** increase in monthly recurring revenue (**MRR**).
- Authoring the public API, and comprehensive public API documentation, accessible at <a href="https://docs.propertymeld.com/">https://docs.propertymeld.com/</a>, that facilitated seamless integrations with our partners and clients.
- Established sustainable development practices that eliminated weekend work
- Actively participating in the hiring and onboarding process for new engineers, fostering a strong and collaborative team culture
- Showcasing my versatility and initiative by developing a skunkworks mobile app using Expo, demonstrating our commitment to continuous innovation and staying at the forefront of industry trends.
- Leading a critical project to migrate our production PostgreSQL database from Heroku to Aiven.io, ensuring seamless data transfer and enhanced performance for our growing customer base.
- Organizing internal knowledge sharing lunch and learns, helped leadership identify a community grown talent pipeline

#### Software Engineer III | eBay

## | San Francisco, CA | [2016-2018]

- Created, maintained, and added features to tooling to train machine learning algorithms (Conditional Random Fields).
- Automated deployment of **Petabyte Scale** map reduce **Erlang** cluster, increased test coverage, and wrote integration tests.
- Rewrote map-reduce cluster for deployment on Kubernetes, cgroups and containers.
- Implemented an ICAP squid proxy server for crawling JavaScript injection regular usage of openstack
- Maintained, Extended deployment automation through the use of docker, fabric, jenkins, github webhooks
- Built several tools to shuffle data between openstack, Hadoop, knox-proxy, Teradata, and the crawling system
- RL, ML for new product recognition, large scale map reduction for KV ingestion 32 machine cluster, 1000 machine hadoop

#### Education

lack Reactor Graduate BA Fine Arts (Painting) Pursued Majors Personal Interests Advanced Software Engineering Immersive
| Minnesota State University Moorhead
| BS Art Education • BSE Mechanical Engineering
| Gardening, Motorcycling, Snow, Rain, Sunshine, Tinkering, Mutual Respect

| Austin, Tx [2015] | Moorhead, MN [2012] | Fargo, ND [2007-2011]