https://calendly.com/james-a-munsch

Technical Skills

Strong: Experienced: Python - Bash - Javascript - Typescript - Django - GCP - React - ChakraUI - Selenium - VertexAI Docker - K8s - Snowflake - Elasticsearch - DBT - Heroku - AWS - LaunchDarkly - Segment - Jest

Professional Experience

Product Engineer, Sr North

https://north.com/ Remote [2023-Present]

- Architected, developed, and deployed from soup to nuts (NorthGPT), multi agent microservice API and Platform for retrieval augmented generation with ranked fusion, Flutter UI, FastAPI, Okta security bells and whistles, Deployed versioned models using VertexAI, HuggingFace, for model tuning

- k8s Terraform deployment pipeline LLM based ELT Snowflake UDFs for call transcripts using NodeJS, Golang, Rust
- Deployed a massively parallel GCP Celery cluster for distributed vectorization of LLM documents to multi tenant Redis Server
- Worked with a team (5 people) and leveraged a wide range of technologies, including FastAPI, Griptape, Redis, PostgreSQL, JavaScript, Jinja, GCP, Kubernetes, and Snowflake and collaborated with various stakeholders to deliver high-quality solutions https://app.propertymeld.com/signup Remote [2018-2023]

Team Lead Software Engineer Property Meld

As Employee 6, I played a pivotal role in scaling the company from its early stages to a thriving business, ultimately leading to a successful Series A & B funding rounds. My last year, facilitated 1.7 million maintenance requests and nearly \$550M in maintenance repairs. My contributions include:

- Establishing a robust data pipeline by leveraging Fivetran, Snowflake, and dbt, which streamlined our data management processes, enhanced reporting capabilities, and ultimately informed strategic decision-making for the company. Focusing on data driven product development.

- Rewrote the entire stack to run in **docker**, and **kubernetes**, in order to in the future move the system out of heroku.

- Developed key components and features for our **Django** application, utilizing my expertise in **TypeScript**, **React**, and **Python**.

- Spearheading the adoption of an internal knowledge management system, which paved the way for our rapid expansion from 6 to 70+ employees and a **10x** increase in monthly recurring revenue (MRR).

- Authoring the public API, and comprehensive public API documentation, accessible at https://docs.propertymeld.com/, that facilitated seamless integrations with our partners and clients.
- Actively participating in the hiring and onboarding process for new engineers, fostering a strong and collaborative team culture.

- Showcasing my versatility and initiative by developing a skunkworks mobile app using Expo, demonstrating our commitment to continuous innovation and staying at the forefront of industry trends.

- Leading a critical project to migrate our production PostgreSQL database from Heroku to Aiven.io, ensuring seamless data transfer and enhanced performance for our growing customer base.

- Organizing internal knowledge sharing lunch and learns, helped leadership identify a community grown talent pipeline

Software Engineer III eBay

- Created, maintained, and added features to tooling to train machine learning algorithms (Conditional Random Fields).
- Automated deployment of distributed map reduce cluster (disco), increased test coverage, wrote integration tests.
- Rewrote map-reduce cluster for deployment on kubernetes, cgroups and containers.
- Implemented an ICAP squid proxy server for crawling javascript injection regular usage of openstack
- Maintained, Extended deployment automation through the use of docker, fabric, jenkins, github webhooks
- Built several tools to shuffle data between openstack, hadoop, knox-proxy, teradata, and the crawling system
- RL, ML, and conditional random fields for new product recognition, large scale map reduction for KV ingestion

Software Developer ClutchAnalytics

- Trained new hires, testing, pair programming, REST api endpoints, MongoDB, 3rd party integrations, payment processing

eCommerce Developer Skygroup Closeouts

- Automated online marketplace listings on eBay and Amazon (\$1.5M in sales) Wrote warehouse management system. Fargo, ND [2011 - 2013]

Support Specialist II Xerox, R.T.S. LLC

- Remotely supported all storewide technologies for 18K+ McDonald's stores. Triage, escalation, and resolution.

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Hack Reactor Graduate	Advanced Software Engineering Immersive	Austin, Tx [2015]
<u>BA Fine Arts (Painting)</u>	Minnesota State University Moorhead	Moorhead, MN [2012]
Pursued Majors	BS Art Education - BSE Mechanical Engineering	Fargo, ND [2007-2011]
Personal Interests	Gardening, Motorcycling, Snow, Rain, Sunshine, Tinkering, Mutual Respect	

Austin, TX [2015-2016]

San Francisco, CA [2016-2018]

Minneapolis, MN [2013 - 2014]